**Layout:**   
  
**Title:** [Problem name]

**Problem -** Description of the problem

**Outline of possible solutions:**

Solutions:

* Solution 1
* Solution 2
* Solution 3

Description of how to check if the problem is solved or what to do if it didn't

**Further reading:** Links for related articles

**Example:**

**Connectivity issues**

Try these troubleshooting tips to see if they resolve your issue

1. Disable any browser extensions you have turned on
2. Update your browser to the latest versions
3. Clear your browser’s history/cache/cookies

If you are still experiencing issues after trying the steps above, contact our support team

**Further reading:** Links for related articles

* How to improve your home office network
* How to clear cache for Mozilla Firefox
* How to clear cache for Safari